PANDEMIC ELECTRONIC BENEFITS TRANSFER (P-EBT)

Pandemic Electronic Benefits Transfer (P-EBT) is a program to help you purchase food for your child(ren) who normally would get free or reduced price meals at school but couldn't due to reduced school attendance or hours. P-EBT benefits are available for any month of the 2020-2021 school year that your child(ren) had a fully virtual or a hybrid learning schedule for most of the month.

TO BE ELIGIBLE, YOUR CHILD(REN) MUST BE:

- enrolled in free or reduced price school meals under the National School Lunch Program, and;
- in a school that was closed or had reduced attendance or hours for at least five consecutive days, and;
- on a fully virtual or hybrid learning schedule for most of the month; or
- under six years old in a Supplemental Nutrition Assistance Program (SNAP) household living in a county where schools were closed or had reduced attendance.

WHEN DO I RECEIVE MY BENEFITS?

Children under six years old in SNAP households:

- Benefits will be added to your Families First card starting June 15

School-Age (K-12) Children:

- Benefits will be added to your Families First card or mailed starting at the end of July

HOW DO I USE MY CARD?

For most SNAP recipients, benefits will be added to your card. If you are not a SNAP recipient, a reloadable P-EBT card, similar to a bank card with a PIN, will be mailed to you.

You can use your P-EBT card at any grocery or convenience store that accepts SNAP. Look for the SNAP EBT image or visit the Using You Benefits page on www.NJSNAP.gov for a list of stores. P-EBT benefits can be used to purchase food items. However, prepared foods, such as a rotisserie chicken or hot meals, cannot be purchased with these benefits. In the store:

- Slide your card through the machine and choose the FOOD option.
- Enter your PIN.

HOW DO I FIND MY P-EBT BALANCE?

- Go to **www.NJFamiliesFirst.com** to create an account to view your balance and transaction history; or,
- Call New Jersey EBT Customer Service at 1-800-997-3333; or,
- Check your last store receipt.

WHAT DO I NEED TO KNOW ABOUT P-EBT AND MY CARD?

To use your P-EBT benefits, you must first activate your card by calling 1-800-997-3333.

- If you forgot your PIN or your card has been lost, stolen or damaged, you can change your PIN or report card issues online at **www.NJFamiliesFirst.com** or by calling New Jersey EBT Customer Service at 1-800-997-3333.
- If you are not interested in using the P-EBT benefits, please destroy your card or mail it to the address on the back of the card.
- Your P-EBT benefits are non-transferrable, which means they cannot be used by another person.
- If you need more information about P-EBT benefits, visit the P-EBT section on **www.NJSNAP.gov**.

VISIT **WWW.NJSNAP.GOV**
AND CLICK ON P-EBT FOR MORE HELPFUL INFORMATION.

I HAVE QUESTIONS ABOUT:	*WHO DO I CONTACT?*
• My child(ren)'s attendance status used to determine benefit amount • The address where my card was mailed • The date of birth listed for my child(ren)	**Call your Child(ren)'s School**
• My P-EBT benefits and case status	**P-EBT Hotline** Call 1-833-581-2214
• A replacement P-EBT card (*May be a fee to replace*)	**County Board of Social Services** Visit www.NJSNAP.GOV for a list by county or Board of Social Services

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